

Auckland Park Hospital

Choice on admission

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Information for service users, families, carers and supporters



Ward/service name	Hamsterley and Ceddesfeld wards, Auckland Park Hospital
Address	Auckland Park Hospital, Westfield Road, Bishop Auckland, County Durham DL14 6AE
Telephone	01388 645300

From August 2016 the Trust will provide all inpatient provision for dementia related needs across Durham and Darlington at Auckland Park Hospital, Bishop Auckland.

The decision comes following an in-depth public consultation process with people across the County Durham and Darlington area, as well as our service users and their families and carers.

How does this affect me?

We understand that this means some people will have to travel further than they have previously had to when the services were located at Lanchester Road Hospital, Durham, and that inpatient services run by other organisations may be closer for some of our service users.

If you need to be admitted you may have the option to be admitted to Monkwearmouth Hospital in Sunderland. If you want to consider this alternative location, and your admission is planned, we will discuss your options with you and speak to other organisations to see what provisions are available. If you are admitted urgently, this discussion will happen within 24 hours of you being on the ward.

However, as alternative services are run by other organisations outside of the Trust area, transfer may not always be possible, as a suitable bed may not be available.

We know this might be a big decision for you so we have listed below some important factors that may help you decide:

Admission to hospital

If you are admitted to Auckland Park Hospital the process will be quick as it will be easier to identify if a bed is available. The service has always been able to meet admission requests in this area.

Admissions to Monkwearmouth Hospital could take longer and be delayed, as there may be no beds available for you to be admitted to.

Involvement of community services and discharge planning

If you are admitted to Auckland Park Hospital, the North Durham and Easington community mental health teams will continue to be involved in your care. They have regular contact with patients on the ward and input into and involvement with discharge plans. This minimises delays and the need for any unnecessary lengthy stay in hospital. It also means you will see a familiar face.

If you are receiving care outside of your usual area, the North Durham and Easington community mental health teams and social workers won't be as involved in your care and our clinicians won't be able to easily access your health records. This could mean a longer stay in hospital and less familiar faces caring for you

Travel

In some cases it is quicker for families and carers living in North / North East Durham to travel to Sunderland.

The below table shows the difference in travel distance and times between the hospitals you may be able to choose from and key towns in North / North East Durham.

	Auckland Park Hospital, Bishop Auckland	Monkwearmouth Hospital, Sunderland
Consett	21 miles (36 minutes)	26.2 miles (46 minutes)
Seaham	26 miles (29 minutes)	8 miles (20 minutes)
Burnopfield	24 miles (41 minutes)	18 miles (25 minutes)

Auckland Park Hospital may be further to travel for some families and carers living in North and North East Durham, however we can provide support for travel costs to help family/carers to visit once each day, throughout your admission. An information leaflet is available to advise you further on this.

If after reading this information leaflet you have any further questions or concerns please discuss these with a member of your health care team, who will be happy to assist you further.



Feedback

We'd like to know if you think this information is useful, if there is anything missing that you wanted to know, or anything you didn't understand. Please email tewv.communications@nhs.net with your thoughts or phone 01325 552223.

We're updating our patient and carer information all the time and while we won't always be able to make every change people suggest, ideas will all be considered.

Do you have concerns or complaints?

If you have concerns or complaints about a service, please tell a member of staff. You can also call our patient advice and liaison service (PALS) on Freephone 0800 052 0219 or email tewv.pals@nhs.net.

Information in other languages and formats

If you would like this leaflet in another language, large print, audio or Braille, please ask a member of staff.



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